



ADAN SAQIB JOHN

ServiceNow Consultant

CONTACT

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SKILLS

- ServiceNow Platform
- Programing
- Training Delivery
- Technical Content Development
- Research & Documentation
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Urdu (Fluent)
- Punjabi (Fluent)

EDUCATION

- 2022 – 2024**
BEACONHOUSE SCHOOL SYSTEM
Cambridge GCE A Levels
- 2019 – 2022**
ST. ANTHONY'S HIGH SCHOOL
Cambridge GCE O Levels

PROFESSIONAL SUMMARY

I work with ServiceNow across training, content creation, and development. I've delivered live sessions, created clear and engaging learning materials, and contributed to ServiceNow Learning Projects. I enjoy breaking down complex topics into practical, easy-to-understand content and am always looking to grow my skills and help others do the same.

WORK EXPERIENCE

- Jan 2025 - Present**
SERVICENOW R&D CONSULTANT AND TRAINER
TecMan Academy

Created engaging educational videos covering all major ServiceNow modules. Designed structured content using PowerPoint and edited with Filmora to produce polished, informative tutorials. Contributed to Tecman Academy's growing online presence and training resources.
- Nov 2024 - Present**
SERVICENOW CONSULTANT
RT Tech Solutions Group

Worked on ServiceNow training and content development in collaboration with TecMan Academy, contributing to live sessions, structured learning content, research material, and internal knowledge resources. Also prepared discussion notes, questionnaires, and supporting material for meetings, interviews, and ServiceNow-related research topics, including AI use cases.
- Jul 2024 - Nov 2024**
SERVICENOW INTERN
RT Tech Solutions Group

Worked on backend development for client projects using ServiceNow. Built business rules, workflows, and client scripts with JavaScript to deliver custom solutions. Collaborated with senior developers on ITSM module implementations.

CERTIFICATIONS

SERVICENOW FUNDAMENTALS

TECMAN ACADEMY

ServiceNow CSA (In Progress)

SERVICENOW UNIVERSITY

Virtual Agent Implementer

(In Progress)

SERVICENOW UNIVERSITY

PROJECTS

MINDBYTE – SERVICENOW LIVE LECTURE SERIES

- Played a key role in delivering a multi-session live training series covering core ServiceNow modules
- Delivered 1-hour sessions as the primary speaker (ITSM, CSM, and more)
- Collaborated with industry professionals and invited guest speakers
- Simplified complex platform concepts for a live audience
- Contributed to a sponsored training initiative with multiple partner organizations

SERVICENOW SPM COURSE (WALKTHROUGH SERIES)

- Created a structured video series explaining the ServiceNow SPM module end-to-end
- Covered key areas including project, demand, portfolio, and financial views
- Walked through platform navigation, workspaces, and core features
- Focused on explaining how the module works in practice rather than configuration
- Broke down concepts like financials, planning, and rollups into clear explanations

INTRODUCTION TO SERVICENOW MODULES – VIDEO SERIES

- Developed structured training content covering multiple ServiceNow modules
- Created video series with end-to-end learning flows and practical demonstrations
- Designed slides, demos, and walkthroughs for effective learning delivery
- Simplified complex concepts into clear, real-world explanations
- Produced and edited content for consistent, high-quality training output